

JOB DESCRIPTION

Outreach Support Worker

Aim of the Outreach Support Workers Role

To provide each service user with the appropriate support and care, to enable him/her to achieve a good quality of life.

Accountability

The Support Worker is accountable to the allocated Principal Team Manager within Coquet Trust.

Responsibilities

To work closely with the Team Manager and any other involved outreach workers to ensure that Coquet Trust Quality Assurance Policies and Procedures are understood and carried out.

To contribute towards the smooth working of the team by having a positive and supportive relationship with colleagues and others involved in the support of service users.

To adhere to the quality standards expected by Coquet Trust.

To take part in training and development programmes as and when expected

To use own initiative where necessary when working with service users.

To support service users in their decision making.

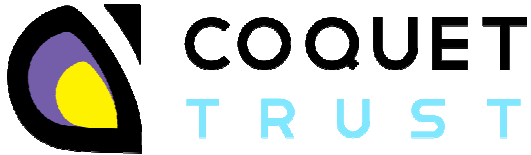
To ensure that service users have every opportunity to get involved in community activities as agreed with relatives and care manager.

To work closely with the Team Manager regarding service users' personal budgetary commitments.

To ensure service users safety needs are met and protect the service user from any form of abuse.

To bring to the attention of the Trust Manager in confidence any concerns relating to the care and well being of the service user.

Revised May 2008



OUTREACH SUPPORT WORKERS

	Essential	Desirable	Assessment Method
Education and Qualifications	Basic Literacy and Numeracy To work towards a NVQ 2 or 3 in Social Care		Application Form Interview
Experience		Experience in working with people with Learning Disabilities	Application Form Interview
Skills	Excellent communication skills Good interpersonal skills Ability to work independently and as part of a team An ability to represent Coquet Trust positively in every area of practice	Full clean driving licence	Application Form Interview
Knowledge		Knowledge of Care Quality commission Knowledge of O'Briens principles	Application Form Interview References
Personality	Honest Trustworthy Reliable Flexible		References Enhanced CRB